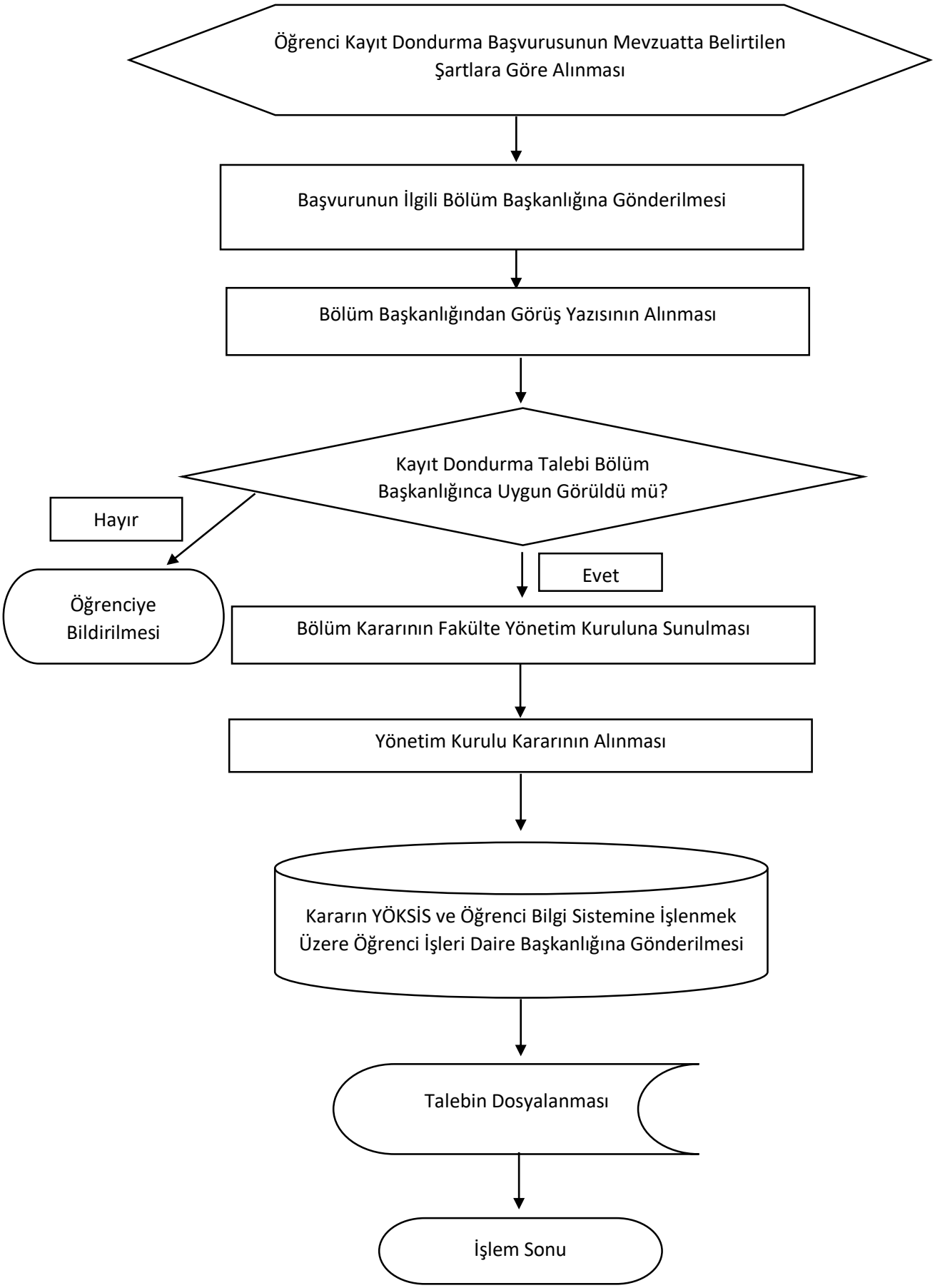Kayıt Dondurma İşlemleri Süreci